



IMPORTANT CUSTOMER NOTICE

On June 28, 2016, the Iowa Utilities Board (“the Board”) entered an order approving Liberty Utilities (Midstates Natural Gas) Corp.’s (Liberty Utilities) 2016-2019 energy efficiency plan with the expectation Liberty Utilities would file a new plan beginning with the 2020-2024 plan cycle. On May 4, 2018, Governor Kim Reynolds signed Senate File 2311: ‘An Act Modifying Provisions Relating to Public Utilities, Providing for Study of Electric Vehicle Infrastructure Support, and Including Effective Date Provisions.’ This new law, in part, changes several important provisions to utility energy efficiency plans, as well as the timing of filings. On July 20, 2018 the Board entered an Order by which Liberty Utilities will be expected to file its next energy efficiency plan, as well as the plan cycle. Liberty Utilities will now file a five-year energy efficiency portfolio—which will apply to 2019-2023—by no later than September 26, 2018. This new energy efficiency plan will continue these existing energy efficiency programs: Low-income Weatherization, School-based Energy Education, and Efficient Home Products. It will also expand the offerings for household appliances for residential customers. This portfolio will discontinue the poorly-subscribed Commercial Audit program, replacing it with a Residential Home Audit, which will offer cost-free energy audits and direct-install measures to new customers. This portfolio is designed to increase projected therm savings while lessening the costs, per the budget guidelines in Senate File 2311. Liberty Utilities estimates that, in addition to the therm savings, which benefit both participants and non-participants, each customer will see a minor reduction in the Energy Efficiency Cost Recovery item in their monthly bill. After Liberty Utilities files this energy efficiency plan, the Board will schedule a contested case proceeding to review Liberty Utilities’ application. During this proceeding, Liberty Utilities’ proposal may be modified. Customers have a voice in this proceeding and may request a consumer comment hearing. Questions, written comments or objections to the Liberty Utilities’ energy efficiency plan may be directed to any of the following:

Liberty Utilities
2751 N High Street
Jackson, MO 63755
855-872-3242
www.libertyutilities.com

Iowa Utilities Board
1375 E. Court Ave.
Room 69
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877-565-4450
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Office of Consumer Advocate
1375 E. Court Ave.
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515-725-7200